

# 9145:2016 Aerospace Standard Advanced Product Quality Planning (APQP) and Production Part Approval Process (PPAP) Guidance Material

November 2016

#### **Rationale and Foreword**



- ➤ AS9145 standardizes the requirements for the Product Development Process (PDP) through the use of Advanced Product Quality Planning and Production Part Approval Process methodologies.
- Standardization results in establishing common, fully integrated requirements for the aviation, space, defense industries.

#### **Contents**

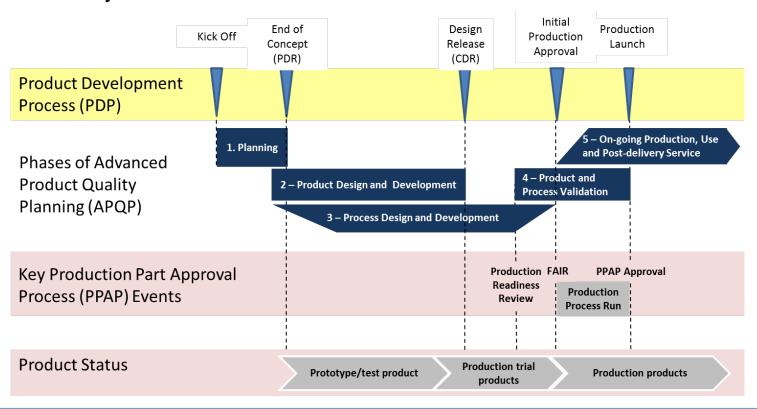


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- 4. Advanced Product Quality Planning (APQP) Requirements
- 5. Production Part Approval Process (PPAP) Requirements

#### Introduction



APQP has five phases starting with product concept and extending throughout the product life cycle.



#### **Purpose**





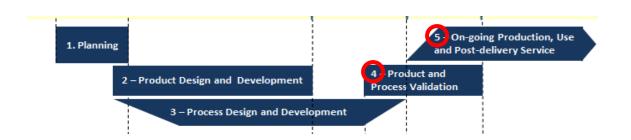
**Phase 1 – Planning** - capture customer inputs, benchmark data, lessons learned, regulatory requirements, technical specifications, company know-how, and strategy into a product concept and a realization plan. This includes identification of the high-level technical, quality, and cost targets.

Phase 2 – Product Design and Development - translate the technical, quality, and cost requirements into a controlled, verified, and validated product design. Design validation is achieved using prototype, development, or production parts in test environments that can represent the customer's installation and subject the product to extreme conditions required by contract or regulation.

Phase 3 – Process Design and Development - design and develop the production processes needed to produce product that consistently fulfill technical, quality, and cost requirements while operating at the customer demand rate.

#### **Purpose**





**Phase 4 – Product and Process Validation** - validate that product fulfills the design requirements and the process has demonstrated the capability to constantly produce conforming products at the customer demand rate. Product validation is achieved using product produced from the final production process.

Phase 5 – On-going Production, Use, and Post-delivery Service - ensure customer requirements are continuously met through the use of process control, lessons learned, and continuous improvement.

#### **General Terms**



The complexity of APQP requires a universal understanding of the terms used throughout the standard. For effective implementation the reader should become familiar with the 31 terms defined in this standard.

Bill of Materials (BOM)

Commercial off-the-Shelf (COTS)

Control Plan tem

Critical Item (CI)

Customer

**Deliverables** 

**Demand Rate** 

**Design Characteristics** 

**Design Records** 

**Design Risk Analysis** 

Failure Mode & Effects Analysis

FMEA)

Inspection/Test Plan

**Key Characteristic (KC)** 

**Measurement Systems Analysis (MSA)** 

Phase

**Post Delivery Service** 

**Pre-Design** 

**Preliminary BOM** 

**Preliminary Capacity Assessment** 

**Preliminary Capacity Study** 

**Product Breakdown Structure (High-level** 

BOM)

**Product Development Process (PDP)** 

**Production Part Approval Process (PPAP) File** 

**Production Preparation Plan** 

**Production Readiness Review (PRR)** 

**Special Requirements** 

Stakeholder

Standard Part

**Supplier** 

Validation (Design, Process, Product)

Verification

#### 4.1 General Requirements



- Standard requirements to be applied for products within the design and/or manufacturing responsibility
- Establish a scope of products when standard is flowed down as a general contractual requirement or invoked by the organization
- Define Roles & responsibilities for managing & accomplishing APQP, PPAP elements
- Appropriate allocation of resources
- Ensure effective execution of product & process changes
- ➤ Include Supply Chain Management to support project, identify supplier related risks, define mitigation actions; including flow down of standard requirements

#### 4.2 Project Management



The Organization shall define application of APQP in PDP structure by:

- Identifying a project owner responsible for :
  - accomplishing project objectives
  - ensuring availability of resources
- Requiring a multidiscipline for effective communication
- Developing a project plan to meet customer expectations
- Monitoring and reporting on status of deliverables and escalating risks to project objectives.
- Holding periodic reviews at the appropriate levels within the organization.

#### 4.3 Phase 1 - Planning



| Activities   | Deliverables                | Phase Output<br>Key Milestones                                |
|--|-----------------------------|---|
| <ul> <li>Collect the technical and non-technical requirements applicable to the product and associated project</li> <li>Develop a Statement of Work (SOW) for the project</li> <li>Define the product and associated project targets</li> <li>Develop the product breakdown structure [i.e., high-level Bill of Material(BOM)] to support source selection</li> <li>Coordinate and communicate timing with all applicable stakeholders</li> <li>Schedule all key dates and deliverables in the project plan</li> </ul> | Product design requirements | The product concept is finalized and a predesign is available |

<sup>&</sup>quot;Bold" text indicates requirements defined in this standard

#### Phase 1 Outputs

- Finalization Product Concept
- Availability of Preliminary Bill of Material (BOM)

## 4.4 Phase 2 Product Design & Development



| Activities   | Deliverables   | Phase Output<br>Key Milestones                                |
|--|--|---|
| Turning product specifications into                      | <ul> <li>Design risk analysis*</li> </ul>                      | Design record and BOM   |
| robust product definition                                | <ul> <li>Design records and BOM* addressing the</li> </ul>     | <ul> <li>Design verification and validation plans,</li> </ul> |
| - Design risk analysis                                   | findings of the design risk analysis                           | and associated results  |
| - Design for Manufacture and                             | <ul> <li>DFMA, tolerance, stack-up analysis, etc.</li> </ul>   |   |
| Assembly (DFMA)  | <ul> <li>Special requirements, including product</li> </ul>    |   |
| - Design for Maintenance, Repair, and                    | KCs and Cls listings   |   |
| Overhaul (DFMRO)   | <ul> <li>Preliminary risk analysis of sourcing plan</li> </ul> |   |
| - Identification of product KCs                          | <ul> <li>Packaging specification</li> </ul>                    |   |
| - Product error proofing                                 | <ul> <li>Design review report</li> </ul>                       |   |
| Create BOM   | <ul> <li>Development product build plan</li> </ul>             |   |
| Conduct design reviews                                   | <ul> <li>Design verification and validation plans,</li> </ul>  |   |
| Validate and verify product design                       | and associated results   |   |
| Conduct design record review at                          | Feasibility assessment   |   |
| production sources to evaluate manufacturing feasibility |  |   |

<sup>&</sup>quot;Bold" text indicates requirements defined in this standard

#### Phase 2 Outputs

- Release of Design Records
- Completion of Design Verification, Validation Plan
- Initiation of Sourcing Plan risk analysis

<sup>\*</sup> Indicates PPAP requirement

## 4.5 Phase 3 Process Design & Development



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| Activities  | Deliverables   | Phase Output<br>Key Milestones  |  |  |
|---|--|---|--|--|
| <ul> <li>Complete source selection and establish a supply chain risk management plan</li> <li>Create a process flow diagram</li> <li>Conduct Process Failure Mode and Effects Analysis (PFMEA) on the proposed process(es) and identify process KCs</li> <li>Update the process based on the PFMEA risk mitigation plans, focusing on process KCs</li> <li>Create the control plan including results of the PFMEA and KCs identification</li> <li>Create process manufacturing instructions and documentation</li> <li>Evaluate production readiness</li> </ul> | <ul> <li>Process flow diagram*</li> <li>Floor plan layout</li> <li>Production preparation plan</li> <li>Operator staffing and training plan (Human Resources)</li> <li>PFMEA*</li> <li>Process KCs</li> <li>Control plan*</li> <li>Preliminary capacity assessment</li> <li>Work station documentation</li> <li>Measurement Systems Analysis (MSA) Plan</li> <li>Supply Chain Risk Management Plan</li> <li>Material handling, packaging, labelling, and part marking approvals*</li> <li>Production Readiness Review (PRR) results</li> </ul> | <ul> <li>Production process defined and deployed</li> <li>Successful completion of the PRR</li> </ul> |  |  |

<sup>&</sup>quot;Bold" text indicates requirements defined in this standard

#### **Phase 3 Outputs**

- Production Readiness Review (PRR)
- Completion of Applicable Activities/Deliverables

<sup>\*</sup> Indicates PPAP requirement

### 4.6 Phase 4 Product and Process Validation



International Aerospace Quality Group

| Activities  | Deliverables   | Phase Output<br>Key Milestones  |
|---|--|---|
| <ul> <li>Conduct a First Article Inspection (FAI) and assemble Production Part Approval Process (PPAP) file</li> <li>Completion of a production product run(s)</li> <li>Conduct a capacity analysis</li> </ul>  | <ul> <li>Product from production process run(s)</li> <li>MSA*</li> <li>Initial process capability studies*</li> <li>Control plan*</li> </ul>       | <ul> <li>Validation that intended manufacturing process and the associated product conforms to specified requirements</li> <li>Approved FAI</li> <li>Approved PPAP</li> </ul> |
| Collect data to demonstrate the manufacturing and<br>assembly processes can produce conforming<br>product at the customer demand rate   | <ul><li>Capacity verification</li><li>Product validation results</li></ul>   |   |
| <ul> <li>Conduct the MSA per the MSA Plan</li> <li>Review the results of production process runs and determine corrective actions, as needed</li> <li>Subsequent to corrective actions being implemented, determine process readiness for entry into serial production</li> </ul> | <ul> <li>First Article Inspection<br/>Report (FAIR)*</li> <li>PPAP file and approval<br/>form*</li> <li>Customer specific requirements*</li> </ul> |   |

<sup>&</sup>quot;Bold" text indicates requirements defined in this standard

#### **Phase 4 Outputs**

- Product conforms to Specified Requirements
- Completion & Approval of PPAP
- Completion of FAI, Applicable Activities/Deliverables

<sup>\*</sup> Indicates PPAP requirement

## 4.6 Phase 5 On-Going Production, Use & Post Delivery Service



International Aerospace Quality Group

| Activities  | Deliverables  | Phase Output<br>Key Milestones |  |  |
|---|---|--------------------------------|--|--|
| <ul> <li>Monitor product and process performance and compare to the defined</li> <li>Phase 1 targets, including:         <ul> <li>Reliability, quality, and customer satisfaction</li> <li>Product post-delivery performance (including warranty)</li> <li>Maintenance, Repair, and Overhaul (MRO) operations</li> </ul> </li> <li>Implement actions to reduce product and process variation in associated production and MRO activities</li> </ul> | <ul> <li>Quality indices [e.g., CpK, Parts Per Million (PPM), rejection rates]</li> <li>Key Performance Indicators (KPIs) reflecting product quality and reliability</li> <li>Evidence that project targets have been met</li> <li>On-time Delivery (OTD) and capacity KPIs</li> <li>OTD and capacity improvement plan</li> <li>MRO KPIs and plan(s) to reach the established targets</li> <li>Project closure recommendations</li> <li>Continuous improvement actions</li> </ul> | Project closure                |  |  |
| <ul> <li>Document sources of variation in support of continual improvement efforts</li> <li>Capture lessons learned and integrate into other design activities, as appropriate</li> <li>Update FMEAs based on lessons learned</li> </ul>  | <ul> <li>Lessons learned</li> <li>Updated design risk analysis, PFMEA, and control plans</li> </ul>   |                                |  |  |

<sup>&</sup>quot;Bold" text indicates requirements defined in this standard

#### Phase 5 Output

Project closure

#### **5.1 PPAP Requirements**

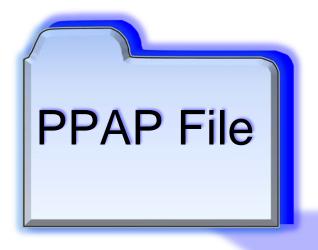


#### Organizations are to:

- Identify PPAP elements & customer specific requirements
- Develop a PPAP file
- Comply with PPAP submission requirements
- Provide required PPAP documentation
- Maintain the PPAP file including accessibility
- Notify customer of product/process changes
- Determine requirements for changes
- Provide a revision plan to address unfulfilled submission requirements

#### **PPAP File**





| PPAP ELEMENT                                       | APQP PHASE |
|--|------------|
| 1. Design Records                                  | 2          |
| 2. Design Risk Analysis                            | 2          |
| 3. Process Flow Diagram                            | 3          |
| 4. PFMEA   | 3          |
| 5. Control Plan                                    | 3          |
| 6. MSA   | 4          |
| 7. Initial Process Capability Studies              | 4          |
| 8. Packaging, Preservation, and Labeling Approvals | 3          |
| 9. FAIR  | 4          |
| 10. Customer PPAP Requirements                     | 4          |
| 11. PPAP Approval Form (or equivalent)             | 4          |

#### 5.2 PPAP File & Submission



#### **Submission contents:**

- ✓ Applicable elements of PPAP file
- ✓ Reference to alternate locations of elements (when applicable)
- ✓ PPAP Approval Form or equivalent form containing required fields
- ✓ Customer defined submission levels

#### **Incomplete Submission contents:**

- ✓ Requirements not completely fulfilled
- ✓ Customer directed/allowed
- ✓ PPAP Approval Form required to indicate incomplete submission
- ✓ Plan provided for resubmission for full approval
- PPAP authorized approvers/customer delegates/internal submission recipients are to be identified

#### **PPAP APPROVAL FORM**



|                               |  | PPAP A   | PPR                                    | OV        | 'AL                           |                   |                      |             |
|-------------------------------|--|--|--|-----------|-------------------------------|-------------------|----------------------|-------------|
| 1. Part Number:               | 6. Additional Changes:   |  |  |           |                               |                   |                      |             |
| 2. Part Name:                 |  |  |  |           |                               |                   |                      |             |
| 3. Part Revision Level:       |  |  |  |           |                               |                   |                      |             |
| 4. Drawing Number:            |  |  | 7. Customer Purchasing Representative: |           |                               |                   |                      |             |
| 5. Drawing Revision Level:    |  |  | 8. Purchase                            | Order Nui | mber:                         |                   |                      |             |
|                               |  |  | SUPPLIER II                            | NFORMA"   | TION                          |                   |                      |             |
| 1. Organization Name: 10.     | Supplier/Vendor Code:  |  |  |           |                               |                   |                      |             |
| 11. Address (Street, City, St | ate, Country, Postal Code): Co                                   | ountry:  |  |           |                               |                   |                      |             |
| 1. Submission                 |  |  |  |           |                               |                   |                      |             |
|                               |  |  |  | Sub       | omission mission Reason:      |                   |                      |             |
| 13a. PPAP ELEMENTS PRO        |  |  |  |           | AP ELEMENT ACCEPTANCE (Cu     |                   |                      |             |
| Yes                           |  | T DESCRIPTION  | Yes                                    | No        |                               | CUSTOMER COMMENTS |                      |             |
|                               | 2. Desi 3. Proc 4. Proc 5. Con 5. Mea 7. Initia 8. Pack 9. First | ign Records ign Risk Analysis (e.g., DFMEA) cess Flow Diagram cess FMEA strol Plan surement System Analysis al Process Studies kaging, Preservation, and Labelling Approvals t Article Inspection Report stomer Specific PPAP Requirements |  |           |                               |                   |                      |             |
|                               |  | Note: "No" selections in Section 13a require   | an Action Pia                          | in item a | ocumented in Section 14 below |                   | Element #            | Target Date |
|                               |  |  |  |           |                               |                   | _ioilioiit #         | Target Date |
| <u>s</u>                      |  |  |  |           |                               |                   |                      |             |
| 14. Action Plan               |  |  |  |           |                               |                   |                      |             |
| io                            |  |  |  |           |                               |                   |                      |             |
| Act                           |  |  |  |           |                               |                   |                      |             |
| 4                             |  |  |  |           |                               |                   |                      |             |
|                               |  |  |  |           |                               |                   |                      |             |
|                               |  |  |  |           |                               |                   |                      |             |
|                               |  | 15.  | Declaration                            |           |                               |                   |                      |             |
| 1.7                           | ct delivery, engineering and quality                             | wing met all applicable requirements of the 9145 standard, except as n<br>requirements. I understand that the approval of this form by the custon  |  |           |                               |                   | ner certify that our | production  |
| 16. Customer Use Only         |  |  |  |           |                               |                   |                      |             |
|                               |  | oved m Approval Rejected   |  |           |                               |                   |                      |             |
| Com                           |  |  |  |           |                               |                   |                      |             |
| Customer Authorization: C     | learly Print Name and Sign Tit                                   | tle Email Address Date   |  |           |                               |                   |                      |             |

#### **5.3 PPAP Disposition**



- > PPAP Submission Disposition
  - Approved PPAP requirements fulfilled & product can ship
  - Interim Approval PPAP requirements not fulfilled. Product may ship under customer specified conditions/restrictions
  - Rejected PPAP requirements not fulfilled & product is not authorized to ship.
- PPAP Approval Process Disposition is recorded on the PPAP Approval Form

#### **5.4 PPAP Resubmission**



#### **PPAP** Resubmission is required:

- ✓ A previously approved product/process undergoes a change
- ✓ Correction of a discrepancy on a previous submission.

#### **PPAP** Resubmission requirements:

- ✓ Applicable APQP activities applied
- ✓ Compliance with internal & customer requirements