

## **AS9100: Introduction to the Requirements**

### **Introduction to the Requirements of AS9100**

Section 4: Quality Management System  
**Section 5: Management Responsibility**  
Section 6: Resource Management  
Section 7: Product Realization  
Section 8: Measurement Analysis and Improvement

### **Section 5: Management Responsibility**

Throughout our AS9100 implementation project Management will have specific responsibilities. In addition to establishing the Quality Policy, Management will be setting Quality Goals and Objectives. These will help us measure and improve the performance of our QMS. Goals and objectives will be established at many different levels of the company. As we progress, you will hear more about goals specific to your area or department.

Management has also designated a “Management Representative”. Every AS9100 registered company has a Management Representative that is responsible for leading the implementation project, reporting to management on the performance of the QMS, and promoting awareness of customer requirements throughout the organization. Our Management Representative is:

*Fill in your Management Rep name here*



### **Management Review**

Management will also be holding regular meetings to evaluate how the QMS is working. When the QMS is complete, processes will be monitored, progress towards quality goals will be measured, and management will hold Management Review meetings to see how the QMS is working and how it can be improved.

During these meetings management will look at:

- Data on how processes are working throughout our company
- Action items for improvement of processes and the QMS
- Follow-up on action items from previous management review meetings
- Planned changes that could affect the Quality Management System
- The Quality Policy

### **Customer Satisfaction**

Management will be working to ensure that customer requirements are determined and met to enhance customer satisfaction.

*Watch for our next newsletter for more introduction to AS9100, what it will mean to you and your coworkers.*